Let's get started

AT&T

View Messages

The device can receive important messages from AT&T regarding your data plan or software updates. To review these, go to management web site at **http://attmanager/** and click Messages on the menu.

What else is in the box?

- AT&T Global Modem USB800
- Preinstalled Nano-SIM Card
- Quick Start Guide

Network Indicators

The management web site will display a network indicator to reflect which AT&T wireless network you are connected to.

Connected to the AT&T 4G LTE™ network

Connected to the AT&T HSPA+ network

Find More Information

Manage Your Account with myAT&T

- On the web: **att.com/myATT**

Compatible device and online account required. Data and messaging rates may apply for download and app usage.

Need More Help?
- On the web: **att.com/DeviceHowTo**

Give us a Call
- 611 from any AT&T wireless phone
- 800.331.0500 or prepaid 800.901.9878

Back Of Device

Status Lights

Removable cover

USB connector hinge

SIM card Slot below cover

Manage the Device on the Web

Launch a browser and in the address bar enter **http://attmanager/** or **http://192.168.1.1.** You will see this screen:

Status bar

- **Internet Status:** Manage the network connection.
- **Diagnostics:** View device status and diagnostics for troubleshooting
- **Settings:** Manage advanced settings.
- **Device Info:** View device hardware and software details
- **Customer Support:** Contact information to connect with customer support team

Replace the Nano-SIM Card

The device comes with a nano-SIM card preinstalled. Should you need to swap out the nano-SIM card, follow these instructions:

1. Open the protective door by pressing on the cover with and sliding the door off.
2. Remove the SIM card by pushing forward on the exposed edge
3. Insert the new SIM Card with the gold contacts facing down.
4. Push the SIM Card until the card remains securely in the slot.
5. Replace the back cover and snap into place. **Note:** The SIM Card must remain in the wireless modem when in use.

Let's Get Started

1. Plug the AT&T Global Modem USB800 into a USB port on the computer

2. The operating system will detect the device and install the necessary drivers.

3. Once installation is complete, the device will automatically connect to the network. Connection is complete when the indicator light is solid green.

Note: Compatible with the following:
- Microsoft® Windows® 7 and higher
- Mac OS 10.5 and higher
- Linux OS

Installation may vary depending on your operating system.

Status Indicator Light

Color	Status	Description
Green	Solid	Home network; Device ready; Network connection registered
Green	Blinking	Device powering up; Searching for network; Data being transferred
Amber	Solid	Roaming network
Amber	Blinking	Roaming or data being transferred or software update in progress
Red	Solid	Failed state (no SIM , locked SIM, SIM error, PUK error) Network not available

Protect or Reset the Device

PIN Protect the SIM Card

1. Go to the management web site at **http://attmanager/** and click **Settings** on the menu.

Reset the Device
You can reset the device to its original factory settings.
Note: If you reset the device to factory settings, all of your customizations will be lost.

1. Go to the management web site at **http://attmanager/** and click Settings on the menu.
2. Click **Preferences > Restore Factory Defaults**

-OR-

1. Remove the back cover from the device and locate the small pinhole labeled "**Reset**".
2. Insert a small pointed object into the hole to press the key.