

Welcome to HARMAN spark

QUICK START GUIDE

This guide is applicable only for Spark experience. For AT&T Fleet Solution customers, please visit <https://www.welcometoattfleetcomplete.com/> to complete registration.



Download the HARMAN Spark app

1

Go to the App Store® or Google Play™ on your smartphone to download the HARMAN Spark app.



Create your account

2

Launch the app, tap on "Sign Up" button and enter the required information to create your account.

If you already have an account tap on "Sign In" button.



Register your device

3

Using the HARMAN Spark app, scan the QR code that is printed on the device to register it. Alternatively, you can manually input the IMEI number which is printed on the back of the device and the box your HARMAN Spark came in.

A rate plan is required for your HARMAN Spark. If you have not already signed up for one, go to att.com/activate.

Before continuing, make sure your vehicle is parked safely in an area with AT&T network coverage.

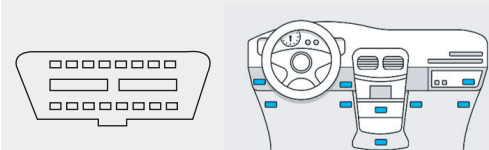


4

Plug in the device

The OBD-II port in your vehicle (in the shape shown below left) is usually located under the dashboard of the driver's seat. If you cannot find it, check other locations highlighted in the image below right. You can also refer to your vehicle owner's manual.

If HARMAN Spark is used outside of a vehicle, it is in violation of the Terms and Conditions, and service may be discontinued.



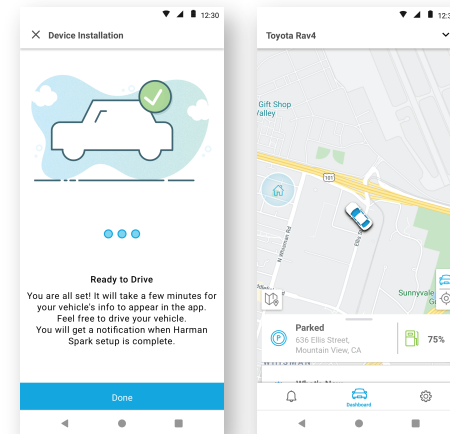
Start your vehicle (stay parked)

5

The HARMAN Spark device can take up to 5 minutes for initial activation. If the device does not activate within 5 minutes, please drive the vehicle for 15 minutes to complete the activation.

You will know your device has been activated when the 4G LTE/3G LED light on the device turns solid green and the mobile app indicates successful activation.

Congratulations on successfully activating your HARMAN Spark device!



You can now start using HARMAN Spark features in the app on your smartphone.

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HARMAN Spark App

Key features

Wi-Fi Hotspot

Connect up to 8 devices to the powerful Wi-Fi hotspot built into your HARMAN Spark device and keep your passengers happy.

Note:

Default Wi-Fi hotspot credentials can be found under “Wi-Fi Hotspot Settings” of the HARMAN Spark app upon registering the device. Customer needs to change the Wi-Fi password immediately after installation via the Spark app to avoid unauthorized data usage.

Vehicle Tracking

View real-time location of your vehicle, receive notifications for towing and parking disturbances.

Boundaries

Set boundaries on a map and receive updates on vehicle location.

Virtual Mechanic

Vehicle diagnostics for your safety and peace of mind.

Driving Score

Receive feedback on how to improve your driving.

Impact Detection

Send a notification if an impact is detected.

Trips

Record your daily trip history and events.

Fleet Service

Track status of multiple vehicles.

To learn more, go to att.com/harmanspark

HARMAN Spark Indicators

How do you know it is working?

Once the device is activated, you can check its status lights for network connectivity and other information.

GPS

- **LED off** – Sleep Mode, GPS Inactive
- **Blinking Blue** – GPS Lock in Progress
- **Solid Blue** – GPS Lock Successful

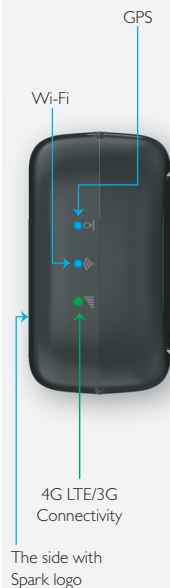
Wi-Fi

- **LED off** – Wi-Fi Off
- **Blinking Blue** – Wi-Fi On

4G LTE/3G Connectivity

- **LED off** – Sleep Mode, Modem Off
- **Blinking Red** – Network connection in progress
- **Solid Green** – Network connection successful
- **Solid Blue** – Low signal

NOTE: Depending upon the location of your OBD-II port, it may be difficult to see the LEDs when the device is plugged in. In that case, try to use a small mirror (not included) or use your smartphone camera pointed at the device in selfie mode to see the lights.



HARMAN Spark Operational States

Normal

When the vehicle engine is on, the device is active and all features are enabled. In-vehicle Wi-Fi is enabled if the service is activated. After the ignition is turned off for 10 minutes, the device enters into sleep mode.

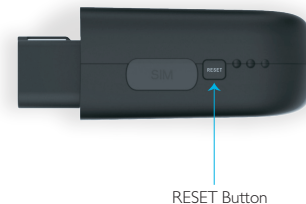
Note: Wi-Fi is turned off automatically after the vehicle has been stationary for 30 minutes, even if the engine is on.

Sleep

Device is in a power saving mode. Wireless connectivity is not active in this mode, but the device is still operational and can detect any unexpected vehicle movements like bumping or towing. The device will return to Normal mode only when ignition is turned back on.

Shutdown

If the vehicle battery becomes weak, the device will send an alert to the HARMAN Spark app and the device will automatically shut down. Device will return to Normal mode only when ignition is turned back on and the vehicle battery charges to a sufficient level.



Warranty

The device warranty is one year from the date of purchase. Any abnormal or unauthorized usage of the product, damage due to contact with liquids or exposure to excessive heat can void the warranty.

Note: Device for in-vehicle use only. Eligible vehicle and AT&T rate plan required to use features, including Wi-Fi hotspot.

Support

For customer care information, please go to att.com/harmanspark or call **+1-833-US-SPARK/+1-833-877-7275**

Regulatory Requirement

HARMAN Spark device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) The device may not cause harmful interference, and (2) The device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by HARMAN could void warranty and the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This equipment should be installed and operated with a minimum distance of 5 mm between the device and your body.

Warning: This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov.

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HARMAN


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